



AppleCare Protection Plan

Features

Comprehensive

- Provides three full years of telephone support, online support, and repairs*
- Covers both hardware and system software
- Includes a CD of powerful diagnostic tools

Backed by Apple

- Ensures that your system will be repaired by certified Apple technicians
- Uses only genuine Apple parts

Convenient

- Offers a toll-free telephone number for support
- Connects you to an Apple representative who will walk you through to a solution

Now you can get peace of mind about your Apple system with the AppleCare Protection Plan. This comprehensive plan provides three years of service and support for one economical price, and includes telephone support, powerful diagnostic tools, Apple-certified repairs, and 24-hour-a-day Internet support.

During the plan's term, you'll get direct telephone access to Apple's own Technical Support group, the people who know your Macintosh system best. They'll assist you with both hardware and operating system difficulties—walking you through to a solution.

If repairs are needed, the AppleCare Protection Plan ensures that they'll be performed by certified Apple technicians using genuine Apple parts. The plan covers all repair costs due to defects in materials and workmanship, including replacement parts and labor charges. This makes it an excellent choice for individuals who want protection from unexpected repair costs, and for businesses or institutions that want to control their computer maintenance budgets. In fact, given that a single repair can cost significantly more than the whole three years of the AppleCare Protection Plan, the repair coverage alone can make your investment worthwhile.

With your purchase of the AppleCare Protection Plan, you'll also receive a CD containing TechTool Deluxe software from Micromat. This versatile product tests the major components of your Apple system, including processors, RAM, and hard drives. It also checks your software and can help you diagnose and fix many software conflicts yourself. And you'll get access to the special AppleCare Protection Plan web site, where you'll have easy access to extensive information to help you keep your system running smoothly.

The AppleCare Protection Plan covers the following Apple products:

- iMac computers
- iBook computers
- Macintosh PowerBook computers
- Power Macintosh and Macintosh Server computers
- Apple displays purchased as part of Power Mac and Macintosh Server systems
- Apple displays purchased separately

The AppleCare Protection Plan can only be purchased while your computer is still under its original one-year warranty, so sign up today and get three years of peace of mind for your Apple system.



Specification Sheet

AppleCare Protection Plan

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Ordering Information

Individuals and businesses can purchase the AppleCare Protection Plan from an Apple Authorized Reseller or Apple Authorized Service Provider (call 800-538-9696 in the U.S. or 800-665-2775 in Canada to find the one nearest you); from the Apple Store (www.apple.com/store); or by calling 888-APL-VALU (888-275-8258) in the U.S. or 800-263-3394 in Canada.

Educators can purchase the AppleCare Protection Plan directly from the Apple hardware price list, from the Apple Store, or by calling 800-800-APPL (800-800-2775).

Coverage for Apple displays not purchased as part of Power Macintosh or Macintosh Server systems can be obtained only from an Apple Authorized Service Provider.

Ordering numbers are:

Product covered	Order no.
• Power Macintosh or Macintosh Server, including Apple display	M7811LL/A
• iMac	M7812LL/A
• iBook	M7813LL/A
• Macintosh PowerBook	M7814LL/A
• Apple display	—

Additional Apple Support Options

Apple offers a comprehensive selection of hardware and software support options for Apple products:

- AppleCare SupportLine
- AppleCare Support Professional Series
- AppleCare Professional Mac OS X Series
- AppleCare Professional Multimedia Series

For More Information

For more information about Apple support options, please visit www.apple.com/support or call 888-APL-VALU (888-275-8258).

* The AppleCare Protection Plan covers the Apple computer system listed on the front of the plan's package. It is valid in the United States and Canada. You must purchase a separate package for each system you want covered. To be eligible for coverage with a computer, an Apple display must be purchased at the same time as the Power Mac or Macintosh Server system with which it is used. The plan covers the Apple keyboard and mouse when they are purchased with a covered system. An AirPort Base Station and AirPort Card are included in the coverage of the system with which they are used. The plan is subject to terms and conditions, which can be found on the AppleCare web site at www.apple.com/support in the United States or www.apple.ca/support in Canada.

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